

Our Company Board sets out to define a company strategy and policy

This leads to a quality corporate mission; that of pursuing environmental management practices, complete customer satisfaction and improving business profitability:

Listen to all our customers to understand his needs and requirements

Respect the customer's territory and environment

Ensuring the health and safety of employees

Ensure that the quality of the products and services offered are our guaranteed top priorities, whilst respecting any regulations

Achieve customer satisfaction through the design and development of innovative and well performing products

Ensure an efficient after-sales service which helps the customer

Control business processes using performance indicators, considering environmental and energy aspects

Ensure that all employees and partners, at all levels, are aware of the importance of customer satisfaction

Pursue continuous improvement, in all areas of business

In order to achieve these goals, the company has fulfilled a Quality and Environment System in compliance with the International Standard ISO 9001: 2015 and ISO 14001:2015. This is based on the evaluation of internal and external regulations, assessment of the expectations of the interested parties, risk analysis, identification and management of actions aimed at pursuing opportunities and coping with undesirable effects

**In Galdabini, we continue to do all of this by always putting Customer and Environment first**

So, to be the best, we must be committed to providing both better products, processes and services than those of our competitors. The continuous improvement we have put in place ensures that we always excel and allows us to remain at the forefront in the range of products we offer and in our process capabilities

